



busway Incident Management Report

Date Printed: 20/12/2023
Printed by: Terrence Donaldson [BOC Supe

Initiated by: Darryl Leatherby [BOC Operator]
Assigned to:

Incident

Date of Incident: 2023-11-03 7:28 AM
Type: Injury/Medical
Details: BU IB - TFB Bus #1624 - Passenger Trip/Fall.

Identifier: 23BNE004877B
Classification: Slip/Trip/Fall

Officers Involved

Name	Location From
Dean Hobbelen [BOC Supervisors]	BOC
Darryl Leatherby [BOC Operator]	BOC
Joshua Z Keim [BOC Operators]	SC

Released under RTI - DTMR



Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2023-11-03 7:26 AM	2023-11-03 7:28 AM	Busway Console Operator	In		
BU IB - TFB Bus #1624 - Passenger Trip/Fall.					
2023-11-03 7:30 AM	2023-11-03 7:35 AM	Busway Console Operator	In		
<p>Notified by NCC, Driver of TFB Bus #1624 has advised Passenger Trip/Fall while attempting to board bus at BU IB platform, leads top.</p> <p>CCTV reviewed & TFB Bus #1624 located on site at BU IB (Legs of passenger observed protruding from doorway of Bus)</p> <p>CCTV footage reviewed & Male passenger appears to have missed step & fallen forward into bus.</p> <p>Video Request raised for BSC Dean H.</p> <p>Advised by NCC QAS contacted, advised & requested to attend.</p> <p>BSO Josh K. contacted, advised & requested to attend from SC.</p>					
2023-11-03 7:38 AM	2023-11-03 7:45 AM	Busway Console Operator	In		
<p>BSO Josh K. on site advises passenger is responsive & breathing.</p> <p>Passenger has requested not to be moved.</p> <p>Notified by NCC, TFB Driver #1624 has advised passenger has hit his head when he fell.</p> <p>PT Hub (Aldrin) contacted & advised by BSC Dean H.</p>					
2023-11-03 7:49 AM	2023-11-03 7:50 AM	Busway Console Operator	In		
BSO Andrea J. has requested NCC contact driver & turn off destination.					
2023-11-03 7:57 AM	2023-11-03 7:58 AM	Busway Console Operator	In		
<p>Notified by BSO Josh K. passenger has advised he has previously had a brain tumor.</p> <p>BSO Andrea J. has contacted QAS & updated information in regards to brain tumor.</p> <p>NCC advised of update.</p>					
2023-11-03 8:00 AM	2023-11-03 8:01 AM	Busway Console Operator	In		
<p>QAS on site #5122.</p> <p>Tunnel traffic lights are already on caution for works.</p>					
2023-11-03 8:08 AM	2023-11-03 8:09 AM	Busway Console Operator	In		
<p>Passenger escorted by QAS officers to ambulance.</p> <p>TFB Bus #1624 off site.</p> <p>Due to incident at BU congestion observed IB along BW.</p> <p>Notified by BSO Josh K. QAS will be transporting passenger to MH.</p>					
2023-11-03 8:17 AM	2023-11-03 8:18 AM	Busway Console Operator	In		
<p>QAS off site with passenger.</p> <p>BSO Josh K. assisting QAS off BW.</p> <p>BU Station cleared.</p>					



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Signed: _____
Reporting Officer

Signed: _____
PBO

Released under RTI - DTMR